

PSC KY NO. 14
CANCELLING PSC KY NO. 13

HARDIN COUNTY WATER DISTRICT NO. 2

1951 WEST PARK RD
ELIZABETHTOWN, KENTUCKY 42701

P.O. Box 970
ELIZABETHTOWN, KENTUCKY 42701

www.hcwd2.org

RATES – CHARGES – RULES – REGULATIONS

FOR FURNISHING
WATER SERVICE
IN

HARDIN COUNTY, AND PORTIONS OF LARUE AND HART COUNTIES
KENTUCKY

FILED WITH THE
PUBLIC SERVICE COMMISSION
OF
KENTUCKY

DATE OF ISSUE March 25, 2025
MONTH / DATE / YEAR
DATE EFFECTIVE June 13, 2025
MONTH / DATE / YEAR
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area

PSC KY NO. 14

Original SHEET NO. 2

Hardin County Water District NO. 2

CANCELLING PSC KY NO. 1

SHEET NO.

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DATE OF ISSUE March 25, 2025
 MONTH / DATE /YEAR

DATE EFFECTIVE June 13, 2025
 MONTH / DATE /YEAR

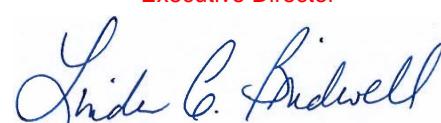
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TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
 CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
 Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
 PSC KY NO. 14
Original SHEET NO. 3
Hardin County Water District NO. 2
 CANCELLING PSC KY NO. 1
SHEET NO.

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 SIGNATURE OF OFFICER
 TITLE General Manager
 BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
 CASE NO. _____ DATED _____



AREA Entire Service Area
 PSC KY NO. 14
1st Revised SHEET NO. 4
Hardin County Water District No. 2
 CANCELLING PSC KY NO. 14
Original SHEET NO. 4

I. RATES AND CHARGES

A. MONTHLY WATER RATES

5/8 X 3/4 Inch Connection

First 2,000 gallons.....	\$21.53 (Minimum Bill)	(I)
Next 498,000 gallons	0.00599 per gallon	
Over 500,000 gallons	0.00337 per gallon	

1 Inch Connection

First 5,000 gallons	\$42.38 (Minimum Bill)
Next 495,000 gallons	0.00599 per gallon
Over 500,000 gallons	0.00337 per gallon

1-1/2 Inch Connection

First 10,000 gallons	\$77.12 (Minimum Bill)
Next 490,000 gallons	0.00599 per gallon
Over 500,000 gallons	0.00337 per gallon

2 Inch Connection

First 20,000 gallons	\$146.59 (Minimum Bill)
Next 480,000 gallons	0.00599 per gallon
Over 500,000 gallons	0.00337 per gallon

DATE OF ISSUE May 20, 2025
 MONTH / DATE / YEAR
 DATE EFFECTIVE July 1, 2025
 MONTH / DATE / YEAR
 ISSUED BY /s/ Shaun Youravich
 SIGNATURE OF OFFICER
 TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
 CASE NO. 2025-00167 DATED July 1, 2025



AREA Entire Service Area
PSC KY NO. 14
1st Revised SHEET NO. 5
Hardin County Water District No. 2
CANCELLING PSC KY NO. 14
Original SHEET NO. 5

I. RATES AND CHARGES

A. MONTHLY WATER RATES

3 Inch Connection

First 30,000 gallons	\$216.07 (Minimum Bill)	(I)
Next 470,000 gallons	0.00599 per gallon	
Over 500,000 gallons	0.00337 per gallon	

4 Inch Connection

First 50,000 gallons	\$355.02 (Minimum Bill)	
Next 450,000 gallons	0.00599 per gallon	
Over 500,000 gallons	0.00337 per gallon	

6 Inch Connection

First 100,000 gallons	\$702.40 (Minimum Bill)	
Next 400,000 gallons	0.00599 per gallon	
Over 500,000 gallons	0.00337 per gallon	

8 Inch Connection

First 150,000 gallons	\$1,049.78 (Minimum Bill)	
Next 350,000 gallons	0.00599 per gallon	
Over 500,000 gallons	0.00337 per gallon	

DATE OF ISSUE May 20, 2025
MONTH / DATE / YEAR
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MONTH / DATE / YEAR
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. 2025-00167 DATED July 1, 2025

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

7/1/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
1st Revised SHEET NO. 6
Hardin County Water District No. 2
CANCELLING PSC KY NO. 14
Original SHEET NO. 6

I. RATES AND CHARGES

A. MONTHLY WATER RATES

10 Inch Connection

First 250,000 gallons \$1,744.55 (Minimum Bill)
Next 250,000 gallons 0.00599 per gallon
Over 500,000 gallons 0.00337 per gallon

(I)

12 Inch Connection

First 400,000 gallons \$2,786.69 (Minimum Bill)
Next 100,000 gallons 0.00599 per gallon
Over 500,000 gallons 0.00337 per gallon

Wholesale Customers

All Sales 0.00291 per gallon



DATE OF ISSUE May 20, 2025
MONTH / DATE / YEAR
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MONTH / DATE / YEAR
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. 2025-00167 DATED July 1, 2025

KENTUCKY PUBLIC SERVICE COMMISSION	
Linda C. Bridwell Executive Director	
	
EFFECTIVE 7/1/2025	
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)	

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 7
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
1st revised SHEET NO. 5

I. RATES AND CHARGES

A. TAP FEES

A. 5/8" X 3/4"..... \$1600.00

B. 1-Inch and Larger Size Meters Actual Cost of Installation

1. 1-Inch and Larger Meters: The contribution for all water service installations larger than 5/8" x 3/4" shall be the actual cost of the water service connection (installation) including the cost of crossing the road and any equipment required to meet the customer's water supply needs. An estimate of the cost shall be made by the District and paid in advance by the customer prior to the installation. Any over-payment shall be refunded by the District and any under-payment shall be paid by the customer to the District.

DATE OF ISSUE August 12, 2022

MONTH / DATE / YEAR

DATE EFFECTIVE November 1, 2022

MONTH / DATE / YEAR

ISSUED BY /s/ Shaun Youravich

SIGNATURE OF OFFICER

TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN

CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 8
Hardin County Water District NO. 2 CANCELLING PSC KY NO. 1
1st Revised SHEET NO. 6

I. RATES AND CHARGES

C. NON-RECURRING CHARGES

<u>Description</u>	<u>Amount</u>
Turn-On Charge	\$ 20.00
Reconnect Charge	\$ 20.00
Termination Charge.....	\$ 20.00
Meter Resetting Charge.....	\$ 20.00
Meter Testing Charge	\$ 20.00
Return Payment Charge.....	\$ 12.00
Late Payment Penalty.....	10%
After Hours Turn-On Charge.....	\$148.00

DATE OF ISSUE August 5, 2024
MONTH / DATE / YEAR
DATE EFFECTIVE July 29, 2024
MONTH / DATE / YEAR
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. 2023-00247 DATED July 29, 2024

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area

PSC KY NO. 14

Original SHEET NO. 9

I. RATES AND CHARGES

D. SPECIAL CHARGES

A. Purpose: Pursuant to the provisions of 807 KAR 5:006, Section 9, the District has adopted the following Special Charges to cover certain cost incurred for a specific customer. The purposes of these Special Charges are to keep from increasing rates to other customers who do not receive any benefits from the service provided or the action taken. (T)

B. Special Charges:

1. Turn-On Charge: A turn-on charge shall be assessed for a new service turn-on, seasonal turn-on or temporary service. A turn-on charge shall not be made for initial installation of service where a tap fee is applicable.
2. Reconnect Charge: A reconnect charge shall be assessed to reconnect a service which has been terminated for non-payment of bills or violation of the District's Rules and Regulations or the Public Service Commission's Regulations.
3. Termination or Field Collection Charge: A charge shall be assessed when a District representative makes a trip to the premises of a customer for the purpose of terminating service. The charge shall be assessed if the District representative actually terminates service.
4. Meter Resetting Charge: A charge shall be assessed for resetting a meter if the meter has been removed at the customer's request.
5. Meter Testing Charge: A charge shall be assessed if a customer requests the meter to be tested pursuant to Section 19 of 807 KAR 5:006 and the test shows the meter is not more than two percent (2%) fast. No charge shall be made if the test shows the meter is more than two percent (2%) fast. If the meter has not been tested within twelve (12) months of the request, the meter shall be tested without any charge.

DATE OF ISSUE March 25, 2025
MONTH / DATE / YEAR

DATE EFFECTIVE June 13, 2025
MONTH / DATE / YEAR

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SIGNATURE OF OFFICER

TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. DATED

KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director

Shirley C. Bridwell

EFFECTIVE

07/16/2020
PURSUANT TO 807 KAB 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 10
Hardin County Water District NO. 2 CANCELLING PSC KY NO. 1
SHEET NO. _____

I. RATES AND CHARGES

D. SPECIAL CHARGES CON'T

6. Return Check/ACH Charge: A return check/ACH/e-check charge shall be assessed if a check/ACH/e-check accepted for payment of a water bill is not honored by the customer's financial institution.
7. Late Payment Penalty: A penalty will be assessed if a customer fails to pay a bill by the due date shown on the customer's bill. The penalty shall be assessed only once on any bill. Additional penalty charges shall not be assessed on unpaid penalty charges.
8. After Hours Turn-On Charge: If service has been discontinued, a customer may request the service to be turned-on after hours; however, a charge shall be assessed.

C. The amount of each Special Charge shall be the amount approved by the Public Service Commission. These amounts are set forth in Section I: Rates and Charges, Subsection C: (T) Non-Recurring Charges.

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TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION	
Linda C. Bridwell Executive Director	
	
EFFECTIVE 6/13/2025	
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)	

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 11
Hardin County Water District NO. 2 CANCELLING PSC KY NO. 1
SHEET NO. _____

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

1. CUSTOMER RESPONSIBILITY

- A. Each prospective customer desiring water service shall be required to sign the District's standard Water User Agreement before service will be supplied by the District.
- B. The customer shall be responsible for all plumbing installed on his/her property beginning at the Point of Delivery. This installation shall be in accordance with state and federal rules and regulations. The customer shall be responsible for maintenance of this portion of the service facilities.
- C. The customer shall provide reasonable protection for the District's equipment installed on his/her premises and shall not tamper or interfere with the District's property or permit others to do so. Customers shall permit access to the District's property by duly authorized representatives of the District. Failure to do so may result in loss of service.
- D. No connections shall be made to the District's lines except by, or under the supervision of, a duly authorized officer, agent or employee of the District.
- E. The customer shall give immediate notice to the District of any irregularities, unsatisfactory service, or defects known to the customer that might affect his/her water service or that of the District's water system

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TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____



AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 12
Hardin County Water District No. 2
CANCELLING PSC KY NO. 1
SHEET NO.

I. RULES AND REGULATIONS

A. SERVICE INFORMATION

2. CLASSIFICATION OF SERVICE

All customers receiving service from the District shall be classified as Residential Customer Service, Commercial Customer Service, Industrial Customer Service, Wholesale Customer Service, or Public Authority Customer Service. The classification of a customer shall be marked on the "User Agreement." The classifications are as follows:

A. RESIDENTIAL CUSTOMER SERVICE

Residential Customer Service consists of those customers who use water service for a:

1. Single Family Dwelling; or
2. Multi-unit Residential Rental Facility or Mobile Home Park whether billed by an individual meter for each unit or by a master meter.

B. COMMERCIAL CUSTOMER SERVICE

Commercial Customer Service consists of those customers who use water service for a:

1. Place of business or trade (i.e., retail);
2. Church;
3. Barn or any building not used for housing; and
4. Service other than Residential or Industrial.

C. INDUSTRIAL CUSTOMER SERVICE

Any customer who uses water service in connection with the manufacturing or assembling of a product for sale to the public shall be classified as an Industrial user and shall be deemed to receive Industrial Customer Service.

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TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____



Hardin County Water District No. 2
(NAME OF UTILITY)

AREA Entire Service Area

PSC KY NO. 14

Original SHEET NO. 12.1

CANCELLING PSC KY NO. 1

SHEET NO. _____

D. WHOLESALE CUSTOMER SERVICE

(T)

Wholesale customer service consists of water sales made for re-sale purposes.

E. PUBLIC AUTHORITY CUSTOMER SERVICE

Public Authority Customer Service consists of water service provided to:

1. School; or
2. Governmental entity.

The sales tax treatment of water sales is determined by the Kentucky Department of Revenue, pursuant to KRS 139.470(7) and regulations promulgated thereunder.

Applicants for new residential service must complete a Declaration of Domicile for Purchase of Residential Utilities, Form 51A380, to determine the sales tax treatment of their water service.

The owner of any Multi-unit Residential Rental Facility or Mobile Home or Recreational Vehicle Park (Multi-unit Facility) who is billed for the water service provided to the Multi-unit Facility must submit a completed Multi-Unit Declaration of Domicile for An Owner or Operator of a Multi-Unit Residential Rental Facility or Mobile Home and Recreational Vehicle Park, Form 51A382 to determine the sales tax treatment for water service to the Multi-unit Facility.

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MONTH / DATE / YEAR

ISSUED BY /s/ Shaun Youravich

SIGNATURE OF OFFICER

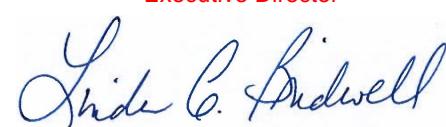
TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE

COMMISSION IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 13
Hardin County Water District No 2 CANCELLING PSC KY NO. 1
SHEET NO. _____

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

3. APPLICATION FOR SERVICE

Any person, firm, agency or governmental entity within the boundary of the District may request water service. An application for service or Water User Agreement shall be required to be completed and signed with payment of all applicable fees, before service is supplied by the District. A 5/8" x 3/4" meter shall be the standard residential customer service meter unless the customer requests a larger meter. If a request for a larger meter is made, that installation will be evaluated for approval by the District

All applicants for water service must present an identification card containing the applicants' photo. In lieu of photo identification, the applicant may present an alternative form of identification such as an identification card with the applicant's name issued by a Kentucky county government or any food stamp identification card, electronic benefit transfer card, or supplemental nutrition assistance card issued by Kentucky State Government that shows the applicant's name.

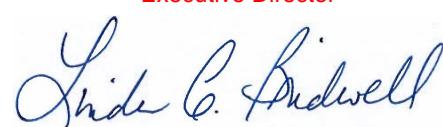
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SIGNATURE OF OFFICER
TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO: _____ DATE _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Hardin County Water District No. 2
(NAME OF UTILITY)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 14
CANCELLING PSC KY NO. 1
SHEET NO. _____

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

4. DEPOSITS

- A. Customers shall make a deposit of \$60.00 to secure payment of bills before water service is supplied by the District, as permitted by 807 KAR 5:006 Section 8(1)(d)(2); provided, however, the deposit shall be waived by the District if the customer presents a letter of satisfactory credit and payment history from another water, electric, or gas utility or if the customer has not been delinquent with, or disconnected by, the District within the past 12 months or the customer does not pose risk of flight due to military assignment or selects automatic payment withdrawal as their payment option. (T)
- B. A customer's deposit shall not be refunded until that customer's water service is terminated or until the customer has demonstrated a satisfactory payment history for two consecutive (2) years. A satisfactory payment history means having no more than two (2) late fees assessed in any 12-month period. (T)
- C. Interest shall accrue on all deposits made by the customer at the rate prescribed by KRS 278.460, beginning on the date of deposit. Interest accrued shall be credited to the customer's account on an annual basis. Upon termination of service, the deposit and interest earned and owing shall be credited to the final bill with any remainder refunded to the customer. (T)
- D. However, a "Customer in Good Standing," as defined in Section II: Rules and Regulations; Subsection A: Service Information; Part 8(C): Bills and Notices, shall be allowed to maintain their deposit status, if the customer is to be away from their residence for an extended period of time. The customer is only required to pay any applicable Special Charges. The account remains open, but suspended, with no monthly charges, until the account is made active once again. The deposit remains on file and continues to draw interest while the account is suspended. (T)

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TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____



AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 15
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
Original SHEET NO. 26.1

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

5. CREDIT/ DEBIT CARDS

All customers may pay their bill by credit or debit card. This method of payment may be made in person at the utility office or by telephone.

If on the bill due date an attempt to pay by credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit or debit card, the utility will assess a fee equal to that charged to the utility by the credit or debit card processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charged to the credit or debit account but may be a flat fee per transaction.

Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

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SIGNATURE OF OFFICER
TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**
Linda C. Bridwell
Executive Director



EFFECTIVE
6/13/2025
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 16
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

6. LANDLORD AGREEMENT

This Landlord Agreement shall be made between the owner or authorized agent "Landlord" of the rental property and Hardin County Water District No. 2 "the District".

The purpose of this agreement is to provide a smooth transition between the changing tenants. The following procedure may be allowed:

1. Upon the tenant vacating the rental property, the Landlord may, in person, by telephone or by faxing, request that the account be placed in the Landlord's name.
2. The District will read the meter and process the final bill of the vacating tenant
3. The Landlord shall not be required to pay the deposit, however; any applicable Special Charges shall be assessed to the Landlord's account and the bill shall be payable upon receipt
4. Upon rental of the property to a new tenant, the District will read the meter and process a final bill to the Landlord and place the account in new tenant's name.
5. The District may terminate this agreement at any time should the Landlord fail to comply with the District's approved Rules and Regulations.

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SIGNATURE OF OFFICER
TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____



AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 17
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

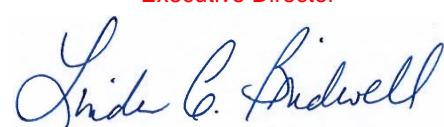
7. BILLING PROCEDURE

Except for those instances in which a bill must be estimated pursuant to Section II: Rules and Regulations; Subsection A: Service Information; Part 10, all meters shall be read monthly and each customer shall receive a bill showing, in hundred gallon increments, their usage during the previous monthly billing cycle. The bills are due and payable to the District upon receipt. Payments must be received by the District on or before fifteen (15) days after the date shown in the "Date Bill Mailed" box located on the water bill or a customer shall be deemed delinquent. If delinquent, the customer shall be assessed a Late Payment Penalty. (T)

DATE OF ISSUE March 25, 2025
MONTH / DATE / YEAR
DATE EFFECTIVE June 13, 2025
MONTH / DATE / YEAR
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 18
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

8. BILLS AND NOTICES

- A. Bills and notices relating to the conduct of the business of the District shall be mailed to the customer's address that is listed on the "User's Agreement" unless a change of address has been filed in writing with the District. A customer shall not be excused from the payment of any bill, nor the performance required by any notices because of a failure to receive the bill or notice.
- B. A bill not paid on or before the past due date shall be deemed delinquent. The District shall mail the delinquent customer a late notice of said delinquency, and the District shall discontinue service without further notice seven (7) days after the date of such notice, unless the bill is paid prior to the expiration of such seven (7) days. If a delinquent bill is not paid within seven (7) days after the date of such late notice, the water supply to a customer shall be discontinued without further notice. However, a "Customer in Good Standing" shall receive an additional above-mentioned billing cycle to pay their bill, at which time all current and arrears' charges shall be paid to avoid discontinuance of service.

A "Customer in Good Standing" shall not be allowed to carry over their charges more than twice, in a twelve (12) month period.

- C. A "Customer in Good Standing" is defined as a customer that has not been turned off for non-payment within the prior twelve (12) month period.

DATE OF ISSUE March 25, 2025
MONTH / DATE / YEAR
DATE EFFECTIVE June 13, 2025
MONTH / DATE / YEAR
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 19
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
Original SHEET NO. 7.1

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

9. ELECTRONIC BILLS

- A. In lieu of receiving a paper bill delivered via the U.S. Postal Service, a customer may request an electronic bill ("E-Bill") as his/her form of billing. The E-Bill will be sent to the email address shown on the customer's User Agreement, New Service Form, or E-Bill Enrollment Form. A customer may enroll for E-Billing, change his/her email address, or cancel his/her request to utilize E-Billing by either physically signing his/her name to the appropriate document or by using his/her electronic signature.
- B. E-Bill customers who do not make payment on or before the due date shall be deemed delinquent. The District shall mail, via the U.S. Postal Service, or otherwise deliver to the last known address of the delinquent customer an advance termination notice which complies with the applicable PSC regulations. If a delinquent bill is not paid within seven (7) days after the date of the advance termination notice, the District shall discontinue service to the delinquent customer without further notice. Under no circumstances shall service be terminated before twenty (20) days after the issuance date of the original, unpaid E-Bill.
- C. A customer shall not be excused from the payment of any bill or E-Bill, nor the performance required by any notice, because of a failure to receive the bill, E-Bill or notice.

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TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____



AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 20
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

10. ESTIMATED BILL

(T)

Whenever a meter has ceased to register, or a meter reading could not be obtained, the quantity of water consumed will be estimated based upon an average of at least the prior (3) months' consumption and the conditions of water service prevailing during the period in which the meter failed to register. If a bill is estimated, the words "Estimated Bill" will be prominently stamped or printed on the face of the bill.

11. DISCONTINUANCE OF SERVICE AT A CUSTOMER'S REQUEST

Any customer desiring to discontinue the water service to his/her premises for any reason must give notice of discontinuance in person, by writing, or by faxing. The customer must give the District account numbers and other information and allow three (3) working days prior to the date, on which the customer desires to discontinue service. If such notice is not given, the customer shall remain liable for all charges of water and services rendered. If proper notice is given, the customer shall not be responsible for charges of water used beyond the three (3) working days' notice, if the customer provides reasonable access to the meter during that period.

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ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 21
Hardin County Water District NO. 2 CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

12. DISCONTINUANCE OF SERVICE FOR NON-PAYMENT AND OTHER REASONS

A. The District may refuse or terminate service to a customer under any of the following conditions.

1. For the violation or noncompliance of any rule or regulation set forth in this Tariff;
2. For noncompliance with the rules and regulations of the Kentucky Public Service Commission;
3. If a dangerous condition exists on a customer's premises;
4. For refusal to provide reasonable access;
5. For illegal use or theft of service;
6. For non-payment of bills;
7. For non-payment of any other indebtedness owed to the District;
8. For tampering with the meter, meter seal, lock, shut-off valve, or any other part of the District's system, or permitting such tampering by others;
9. Cross-Connection of any separate water source with the water service provided by the District;
10. For connecting more than one residence to a meter, or;
11. Residence is deemed not fit for human occupancy by local, state, or federal housing authorities.

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TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____



Hardin County Water District No. 2
(NAME OF UTILITY)

AREA Entire Service Area

PSC KY NO. 14

Original SHEET NO. 22

CANCELLING PSC KY NO. 1

SHEET NO. _____

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

12. DISCONTINUANCE OF SERVICE CON'T

B. If water service is terminated for non-payment of a bill, the customer shall be given at least seven (7) days written notice, separate from the original bill, of the District's intent to terminate. Service shall not be terminated before twenty-five (25) days after the mailing of the original unpaid bill, unless another condition listed in this section exists. The District shall not be responsible for a customer who does not receive their bill as long as the address matches the address on the Water User Agreement. See Section 8: Bills and Notices under Section A: Service Information.

C. Service will not be supplied or continued to any premises if at the time of application for service the Applicant is merely acting as an agent of a present or former customer who is indebted to the District for service previously supplied at the same or other premises until payment of such indebtedness shall have been made. Absent evidence to the contrary, an applicant will be presumed to be an agent of a former customer if (1) the applicant lived in the customer's household when service was discontinued for nonpayment; (2) the applicant was at least 18 years of age at the time the unpaid service was provided to the former customer's household and the applicant received the benefit of the service; and (3) the former customer is residing in the premises for which the applicant is seeking service.

(T)

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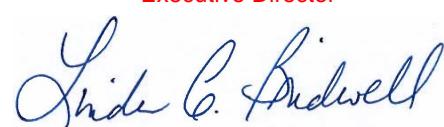
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER

TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE
COMMISSION IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
 PSC KY NO. 14
Original SHEET NO. 23
Hardin County Water District NO. 2
 CANCELLING PSC KY NO. 1
2nd Revised SHEET NO. 19

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

13. LEAK OR CATASTROPHIC PROBLEM ADJUSTMENT POLICY

While a utility is not required to have a leak adjustment policy to adjust bills due to a water leak, Hardin County Water District No. 2 chooses to offer a leak adjustment according to criteria below.

If a customer incurs a leak in his/her plumbing or has a catastrophic problem that is unable to be identified, a customer may be entitled to a water bill adjustment. An adjustment shall be subject to the following conditions:

1. The customer must request a leak adjustment in writing to the utility and must proof eligibility of an adjustment. An eligibility calculator is available on the District's website at (T) <https://www.hcwd2.org/leak-adjustment-calculator/>;
2. The customer must provide a plumber's statement or other proof showing the leak has been repaired;
3. If there is a leak, the customer shall furnish reasonable proof of such;
4. A catastrophic problem must be investigated thoroughly before an adjustment may be granted;
5. A swimming pool, a fishpond, irrigation system or other items deemed explainable by the District shall not be eligible for an adjustment to water charges;
6. The customer's bill will be based on two components. The first step will be to calculate the customer's normal average monthly usage over a (6) six-month period prior to the leak or problem. The second step will be to deduct the customer's normal average monthly usage (as calculated above) from the total amount of water that passed through the meter. The usage calculated in step one will be billed at the District's regular rates, while the remaining usage will be charged at the per thousand-gallon leak adjustment rate of 50% of the

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 TITLE General Manager
 BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
 IN CASE NO. _____ DATED _____



AREA Entire Service Area
 PSC KY NO. 14
Original SHEET NO. 24
Hardin County Water District NO. 2
 CANCELLING PSC KY NO. 1
2nd Revised SHEET NO. 20

II. RULES AND REGULATIONS

A. SERVICE INFORMATION

13. LEAK OR CATASTROPHIC PROBLEM ADJUSTMENT POLICY CON'T

District's regular rates. All water passing through the meter must be accounted and paid for by the customer. Therefore, the customer will owe the amount of his/her normal average bill plus the per thousand-gallon leak adjustment rate of 50% of the District's regular rates for the remainder of the water that passed through the meter;

7. If a (6) six-month usage history is not available, the District will use the available usage history and other relevant factors to determine a reasonable estimate of the customer's normal average usage;
8. The customer's normal usage will be billed at the rate shown in the District's approved tariff;
9. Each adjustment may only cover up to the first two (2) billing periods after the leak or catastrophic problem occurred. In addition, adjustments will only be offered when savings to the customer is at least \$50.00;
10. Only one (1) adjustment will be permitted at a particular service installation during each 12-month period and no more than (3) adjustments will be permitted on a particular account for a period of 10 years;
11. This adjustment policy is applicable to all Customers in Good Standing which is defined as a customer with two (2) or less late payments within the most recent 12 months of service;
12. If this leak or problem would be a great financial burden to the customer, the District may allow this charge to be paid in installment payments that would be mutually agreed upon but would not exceed a period of 12 months.

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 BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
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AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 25
CANCELLING PSC KY NO. 1
SHEET NO. _____

II. RULES AND REGULATIONS

B. SERVICE METERS AND LINES

1. METERS

- A. All meters shall be furnished, installed, and maintained at the expense of the District. The District shall determine the size and type of meter used. It shall be the policy of the District to test each water meter pursuant to 807 KAR 5:066, Section 16. In addition, upon written request of any customer, the meter servicing such customer shall be tested by the District, pursuant to 807 KAR 5:006, Section 19. Along with the request for testing the District shall obtain a meter testing fee, however if the meter is found to be registering fast the testing fee will be credited back to the customer and any refunds from the results of a fast meter. (T)
- B. The customer shall provide a location for the meter which is unobstructed and accessible at all times. The meter shall be conveniently located with respect to the District's water line.
- C. The District shall, at all reasonable hours, have access to the meter for the purpose of installation, meter reading, inspection, maintenance, operation, replacement, or removal.

KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director



AREA _____ Entire Service Area _____
PSC KY NO. _____ 14 _____
Original SHEET NO. _____ 26 _____
Hardin County Water District NO. 2 CANCELLING PSC KY NO. _____ 1 _____
SHEET NO. _____

II. RULES AND REGULATIONS

B. SERVICE METERS AND LINES

2. MULTI-PARTY METERS

- A. New Construction: A separate water meter shall be required for each house, each living unit of a duplex or apartment building, commercial units or complex, and each mobile home.
- B. Existing Structures: In the event a person requests water service for an existing duplex or apartment building, a separate meter shall not be required for each living unit if the District determines that the buildings' plumbing system does not easily allow the installation of individual meters.
- C. Other Conditions: If an existing property has more than one resident connected to a single meter and that property changes ownership, the District may require the new owner to purchase individual meters.

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TITLE _____ General Manager
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KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 27
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

(T)

B. SERVICE METERS AND LINES

3. LOCATION OF WATER LINES

Any person, firm or organization involved in work around or near the District's water transmission and distribution mains or appurtenance must, by law, call the toll free Kentucky Underground number to request the District to locate the same. The District has a two (2) working day notice to complete its location of its mains and appurtenances. If notice is not given or work starts too early the owner and/or the person(s) doing the work shall be liable for all damages incurred.

4. POINT OF DELIVERY

The point of delivery is the point where the meter is located on the customer's premises. All water lines, plumbing, and equipment beyond the meter shall be installed and maintained by the customer at their own expense, in a safe and efficient manner in accordance with the District's Rules and Regulations and with the Regulations of the Department of Health. The District reserves the right to determine the location of the delivery point with full regard to those wishes of the prospective customer.

5. RELOCATION OF WATER LINE OR METER

The District may, at the request of a customer, relocate, change, or modify existing mains, meters, and other facilities. The customer shall reimburse the District for such charges at the actual cost including, but not limited to, appropriate legal administrative, engineering, and overhead costs.

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CASE NO. _____ DATED _____

KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 28
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

B. SERVICE METERS AND LINES

6. SERVICE LINE INSTALLATION

All service lines beyond the metering point should be installed of material consisting of polyvinyl chloride (PVC), polyethylene (PE) tubing, or copper pipe with a rating not less than 160 psi. The size of the service line beyond the point of delivery should not be less than 3/4"; however, a larger size may be needed to provide adequate service. If the customer's point of use is at a higher elevation than the point of delivery, the customer should consult with a reputable engineering firm to size the service line from the point of delivery.

Piping on the premises of a customer must be so installed that connections are conveniently located with respect to the District's lines and mains. The customer shall provide a place for metering which is unobstructed and accessible at all times. If access to the meter becomes a problem, the District may relocate the meter at the owner's expense.

7. OWNERSHIP OF MAINS, SERVICES & APPURTENANCES

All mains, fire hydrants, valves, and other appurtenances are and shall be the property of the District, whether installed by the District, a contractor, or the customer.

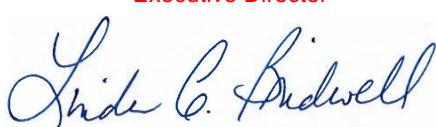
All service lines from the main to the meter, and the meter and appurtenances shall be the property of the District, whether installed by the District, a contractor, or the customer.

The customer shall install, own, and maintain their service line from the meter and/or point of delivery as defined herein.

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TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

KENTUCKY
PUBLIC SERVICE COMMISSION
Linda C. Bridwell
Executive Director



EFFECTIVE
6/13/2025
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 29
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

(T)

B. SERVICE METERS AND LINES

8. EASEMENT

All customers shall grant or convey to the District a perpetual easement and right-of-way across any property owned or controlled by the customer whenever said easement or right-of-way is necessary for the installation and maintenance of the District's water meter, valves, water lines, and other facilities necessary to furnish service to the customer.

9. RIGHT OF ACCESS

The customer shall permit the District to lay, maintain, repair, or remove water lines owned by the District and located on the customer's property. The District's duly authorized representative and/or other duly authorized employee of the State Health Department bearing proper credentials and identification shall be permitted to enter upon all properties for the purpose of inspection, observation, measurement, sampling and testing, in accordance with the provisions of these Rules and Regulations.

The customer shall convey, or cause to be conveyed, a perpetual easement and right-of-way to the District across any property owned or controlled by the customer whenever said easement or right-of-way is necessary to enable the District to furnish water service to the customer.

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TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA _____ Entire Service Area _____
PSC KY NO. _____ 14 _____
Original SHEET NO. 30 _____
Hardin County Water District No. 2 CANCELLING PSC KY NO. 1 _____
SHEET NO. _____

II. RULES AND REGULATIONS

B. SERVICE METERS AND LINES

10. EXTENSION OF SERVICE

(T)

Line extensions shall be made in accordance with the provisions of 807 KAR 5:066, Section 11.

11. INTERRUPTION OF SERVICE

- A. The District shall use reasonable diligence in supply water service, but shall not be liable for loss, injury, or damage to persons or property resulting from interruptions in service, excessive or inadequate water pressure. The District does hereby explicitly state that its system is one for rural domestic consumption and that its allowance of connections to its system for fire protection, whether by design or by implication, is only for such benefit as a customer may be able to derive from such connection.
- B. The District shall in no even be held responsible for any claim made against it by reason of breaking of any mains or service pipes or by reason of any other interruption of supply of water caused by failure of pumps or other machinery or stoppage for necessary repairs. No person shall be entitled to damage nor to have any portion of a payment refunded for any interruption of service, which, in the opinion of the District, may be deemed necessary.

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SIGNATURE OF OFFICER
TITLE _____ General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 31
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

B. SERVICE METERS AND LINES

12. DAMAGE TO THE DISTRICT'S WATER SYSTEM

No person shall maliciously, willfully or negligently break, damage, destroy, uncover, deface, or tamper with any meter, fire hydrant, shut-off valve, structure, appurtenance, or equipment which is part of the District's system. Any person violating this provision shall be subject to discontinuance of water service and shall pay the cost of repairing or replacing the damaged property. See TAMPERING WITH A METER.

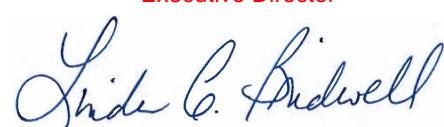
13. TAMPERING WITH A METER

Any person who tampers with or causes damage to a water meter, fire hydrant, shut off valve, or any other part of the District's water system or property shall pay the cost of repairing or replacing the damaged property as provided in DAMAGE TO DISTRICT'S WATER SYSTEM of these Rules and Regulations. Water service shall not be restored until the customer has paid the cost of repairing or replacing the damaged property.

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BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**
Linda C. Bridwell
Executive Director



EFFECTIVE
6/13/2025
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 32
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

C. OTHER SERVICE-RELATED INFORMATION

(T)

1. BACK FLOW PREVENTION AND PRESSURE REDUCING DEVICES

All service connections shall have a means of back flow prevention. The District's standard meter service connection shall include a back flow prevention device, which is installed by the District. Some services may require a different type or special type of back flow prevention device as deemed necessary by the District. If a service requires a special type of back flow prevention device the District shall give a proposed cost analysis, before service is installed. These devices are installed for the purpose to prevent a Cross-Connection. A Cross-Connection is a connection of the District's water system with a water supply source of questionable quality, and is hereby prohibited. Failure to comply shall result in the discontinuance of water service, until the cross connection as been eliminated. The District's system pressure may require a pressure-reducing valve to be installed on the customers plumbing. This device shall be owned and maintained by the customer. The District also recommends that expansion tanks be installed.

2. THERMAL EXPANSION TANK RECOMMENDATION

The District recommends the installation of a thermal expansion tank to be installed on the cold water side of your hot water heater, as per State Division of Plumbing Regulations.

3. BOILERS AND/OR PRESSURE VESSELS

Customers having boilers and/or pressure vessels receiving a supply of water from the District must have a back flow prevention device approved by the District, on the water supply line and a vacuum valve on the steam line to prevent collapse, in case the water supply from the District is discontinues or interrupted for any reason, with or without notice. It is the customer's responsibility to make necessary provisions to protect his/her equipment in case of interrupted or intermittent service.

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TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA _____ Entire Service Area _____
PSC KY NO. _____ 14 _____
Original SHEET NO. _____ 33 _____
Hardin County Water District NO. 2 CANCELLING PSC KY NO. _____ 1 _____
SHEET NO. _____

II. RULES AND REGULATIONS

C. OTHER SERVICE-RELATED INFORMATION

4. FIRE PROTECTION

Although the District is not a fire protection district, certain portions of the District's water distribution system have the capability of providing some level of fire protection. In those areas where a professional engineer with a Kentucky registration has certified that the system can provide the required fire flow, the District will provide fire protection for customers on a negotiated fee basis. The District and the customer shall enter into a special contract before any connection is made to the District's System. (T)

5. FIRE HYDRANT USE

Fire hydrants are to be used by the District and by fire departments. No one else is authorized to use them, without authorization by the District. The District shall negotiate a fee for such service and the user shall comply with these Rules and Regulation. The District uses the fire hydrants for flushing lines. The fire departments may use the fire hydrants for use on a fire, authorized periodic drills, and periodic testing of hydrants and lines to determine pressure and flow rates; PROVIDED, HOWEVER, that fire departments shall use only soft suction hoses when connecting a pump to the fire hydrants. The fire departments shall be responsible for any damage to the fire hydrant and lines that result from their negligence or from their failure to observe this policy. The fire departments shall notify the District if there is any planned activity when using District hydrants.

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BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
 PSC KY NO. 14
Original SHEET NO. 34
Hardin County Water District NO. 2
 CANCELLING PSC KY NO. 1
1st revised SHEET NO. 16

II. RULES AND REGULATIONS

C. OTHER SERVICE-RELATED INFORMATION

6. FREE WATER TO FIRE DEPARTMENTS

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district (“User”) may withdraw water from the District’s water distribution system for the purpose of Fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15th day of the following calendar month. Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district that withdraws water from the District’s water distribution system for fire protection or training purpose and fails to submit the required report on water used in a timely manner shall be assessed the cost of water. A non-reporting user’s usage shall be presumed to be 0.1 percent of the District’s total water sales for the calendar month. A non-reporting user may present evidence of its actual usage to rebut the presumed usage. The District shall consider this evidence and may adjust the presumed usage amount accordingly. The non-reporting user shall be billed for this usage at the lowest usage black rate regardless of Customer classification that the District charges. A non-reporting user shall receive a written warning on the first offense. Should there be any future occurrences; a penalty of \$25.00 will be assessed for each failure to submit a report in a timely manner thereafter, plus any water charges. A department shall not use this free water to wash vehicles, to fill swimming pools, to irrigate garden or tobacco patches, or for other domestic or agricultural uses.

DATE OF ISSUE March 25, 2025
 MONTH / DATE / YEAR
 DATE EFFECTIVE June 13, 2025
 MONTH / DATE / YEAR
 ISSUED BY /s/ Shaun Youravich
 SIGNATURE OF OFFICER
 TITLE General Manager
 BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
 CASE NO. _____ DATED _____

KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell
 Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 35
Hardin County Water District No. 2
CANCELLING PSC KY NO. 1
SHEET NO.

II. RULES AND REGULATIONS

C. OTHER SERVICE-RELATED INFORMATION

7. COMPLAINTS

Complaints may be made to the General Manager, whose decision may be appealed to the District's Board of Commissioners. Such appeal shall be in writing within ten (10) days of the date of the General Manager's decision and shall state the nature of the complaint and contain supporting evidence. Decisions of the District's Board of Commissioners may be brought to the attention of the Public Service Commission in accordance with 807 KAR 5:006, Section 10. Complaints may also be made directly to the Public Service Commission in accordance with the provisions of 807 KAR 5:001, Section 20 and 21. (T)

DATE OF ISSUE March 25, 2025
MONTH / DATE / YEAR
DATE EFFECTIVE June 13, 2025
MONTH / DATE / YEAR
ISSUED BY _____
SIGNATURE OF OFFICER
TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell
Executive Director**



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 36
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO.

III. ATTACHMENTS

A. USER AGREEMENT

**User Agreement
exhibited on the following page**

DATE OF ISSUE March 25, 2025
MONTH / DATE / YEAR
DATE EFFECTIVE June 13, 2025
MONTH / DATE / YEAR
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell
Executive Director**



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Service Address

This agreement entered into between the user, whose address is stated above, hereinafter called "USER" and Hardin County Water District #2, 1951 W Park Rd, Elizabethtown, KY, hereinafter called "SUPPLIER".

Whereas, the USER desires to purchase water from the SUPPLIER, the USER hereby enters into this water user agreement as required by the Bylaws of the SUPPLIER.

Now therefore, in consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed by the parties hereto as follows:

The SUPPLIER shall furnish, subject to the limitations set out in Rules and Regulations as filed with the Public Service Commission, that are now in force or as hereafter amended, such quantity of water as the USER may desire in connection with the property to be served by this agreement.

The USER shall install and maintain at their own expense a service line which shall begin at the meter and extend to the dwelling or place of use. The SUPPLIER shall have exclusive rights to use such cutoff valve and water meter.

The USER shall connect their service lines to the water distribution system and shall commence to use water from the system on the date the water is available to them. *THE SUPPLIER, REGARDLESS OF WHETHER THE USER IS CONNECTED TO THE SYSTEM, MAKES WATER CHARGES TO THE USER WILL COMMENCE ON THE DATE SERVICE AVAILABLE.*

The USER agrees to pay a connection fee of **\$25.00** to the SUPPLIER. If the water system is constructed, but if the property covered by this agreement is not reached by the SUPPLIER'S water line, the connection fee will be fully refunded to the USER. *I acknowledge that I have read and understand that the \$25 connection fee will be on my first bill.*

Construction of water lines to serve the property covered under this agreement depends upon the feasibility, availability of funds for construction and approval of all local, state, and federal agencies having jurisdiction over this type of facility. *THE SUPPLIER DOES NOT GUARANTEE WATER SERVICE WILL BE MADE AVAILABLE TO THE USER.*

The user agrees to comply with and be bound by the Rules and Regulations of the SUPPLIER, now in force or as hereafter duly and legally supplemented, amended, or changed. The USER agrees to pay for water at such rates, time and place as shall be determined by the SUPPLIER, and agrees to the imposition of such penalties for noncompliance as are now set out in the SUPPLIER'S Rules and Regulations, or which have been or hereafter be adopted and imposed by the SUPPLIER.

The SUPPLIER shall determine the allocation of water to the USER in the event of a water shortage, and may shut off water to the USER if they allow a connection or extension to be made of their service line for the purpose of supplying water to another party. In the event the total water supply shall be insufficient to meet all the needs of the user, or in the event there is a shortage of water, the SUPPLIER may pro-rate the water available among the various user, on such basis as is deemed equitable by the GOVERNING BODY, and if at any time the total water supply shall be insufficient to meet all the needs of the users, the SUPPLIER must first satisfy all of the needs of all users for domestic purposes before supplying any water for livestock purposes and must satisfy all the needs of all users for both domestic and livestock purposes before supplying any water for garden purposes.

The USER agrees that no present or future source of water will be connected to any water lines served by the SUPPLIER'S water lines and will disconnect from their present water supply prior to connecting to and switching to the SUPPLIER'S system and shall eliminate present or future cross-contamination in their system.

The failure of the USER to pay water charges duly imposed shall result in the automatic imposition of the following penalties:

1. Nonpayment after the due date of the original bill will result in a penalty of **10%** percent of the delinquent account.
2. Nonpayment within twenty days from the mailing date of the original bill will result in termination of service.
3. In the event it becomes necessary for the SUPPLIER to terminate service a termination charge of \$25.00 plus a reconnect charge of \$25.00 as set forth in the utility's tariff will be assessed if service has been terminated for non-payment.

It is understood and agreed that the supplier reserves the right to determine the size of service connection to be used to supply water to the USER. A 5/8" X 3/4" meter will be used unless the USER contracts for a larger meter. A separate meter must be installed for each residence, mobile home or other.

The USER agrees to grant to the SUPPLIER, it's successors and assigns a perpetual easement in, over, under, and upon land owned by the USER, with the right to erect, construct, install, and lay, and thereafter use, operate, inspect, repair, maintain, replace, and remove water pipeline and appurtenant facilities, together and remove water pipelines and appurtenant facilities, together with the right to utilize adjoining lands belonging to the USER for the purpose of ingress to and egress from the said lands.

I acknowledge that my application will not be processed until the District has received this application, along with a copy of my ID, deed or lease, and deposit. Deposit payment information may be sent to accounts@hcwd2.org, otherwise, an account specialist will contact you to complete deposit payment.

Signature:

Phone:

KENTUCKY
PUBLIC SERVICE COMMISSION

I agree that any of my existing balances may be transferred to my most current account.

Linda C. Bridwell

Executive Director

I agree that any of my existing balances may be transferred to this account or



Signature:

Radcliff Sewer Customers

EFFECTIVE

To sign up for Radcliff Sewer, please visit: **6/13/2025**
Hardin County Water District #1 located at 1400 Rogersville Rd. Radcliff, Ky 40160

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

hcwd.com

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 40
Hardin County Water District NO. 2 CANCELLING PSC KY NO. 1
SHEET NO.

III. ATTACHMENTS

B. BILL FORMAT

**Bill Format
exhibited on the following page**

DATE OF ISSUE March 25, 2025
MONTH / DATE / YEAR
DATE EFFECTIVE June 13, 2025
MONTH / DATE / YEAR
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

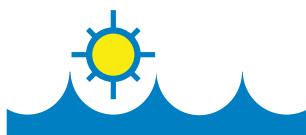
Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



Hardin County Water District No. 2

Elizabethtown KY 42702

Phone: 270.737.1056 • Fax: 270.737.2301
www.hcwd2.org

Hours: 8:30 am - 4:30 pm
 Monday - Friday

HOW TO PAY YOUR BILL

Water	\$18.54
	
Total Water	\$18.54



When paying by mail, make sure you allow sufficient time to ensure your bill is received by our office BEFORE the due date. The District is not responsible for lost or slow mail. Mail payments to HCWD #2 P.O. Box 970, Elizabethtown, KY 42702-0970.



You can set your account to automatically draft from your bank account each month as a free service from the District. Visit our web site at www.hcwd2.org for more details.

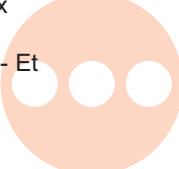
Sewer - Etown	\$10.00
	
Total Sewer	\$10.00



The District accepts Visa/MasterCard, American Express and Discover. You may call us at 270.737.1056 and use our IVR system to make a payment 24/7. There will be a transaction fee of \$2.65 if you choose to pay with a Debit/Credit Card.



You may stop by our office in Elizabethtown Monday-Friday 8:30 am to 4:30 pm. Our night drop is located by the drive-up window at our office.

School Tax	\$0.56
Sales Tax	\$1.14
Sales Tax - Et	\$0.60
	
Total Other	\$2.30

Current Charges: \$30.84



To avoid a penalty, bills must be received in our office by 4:30 PM on the due date. If due date falls on a weekend or holiday, payments must be in our office by 8:30 AM the next business day. For a complete list of payments options available, please visit www.hcwd2.org.

If you would like to receive a copy of our rate schedule, please call (270) 737-1056 to request one be mailed to you.

SEWER ISSUES

If your bill states "Sewer-Etown" then you are a city of Elizabethtown Sewer Customer. Should you have service issues, please call 270.765.6121.

If your bill states "Sewer" then you are our Sewer Customer. Should you have service issues, please call our 24/7 number at 270.737.1056.

MESSAGE CENTER

You spoke! We listened! Now accepting your payments at our PO Box in Elizabethtown!

FOLLOW US!
 **Facebook**
 &
 **Instagram**

Sign
ME
UP!
hcwd2.org

Save time with

**KENTUCKY
PUBLIC SERVICE COMMISSION**
Linda C. Bridwell
 Executive Director

**EFFECTIVE
6/13/2025**
 PURSUANT TO 807 KAR 3.011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
Original SHEET NO. 43
Hardin County Water District NO. 2
CANCELLING PSC KY NO. 1
SHEET NO. _____
=====

III. ATTACHMENTS

C. REMINDER NOTICE

**Reminder Notice
exhibited on the following page**

DATE OF ISSUE March 25, 2025
MONTH / DATE / YEAR
DATE EFFECTIVE June 13, 2025
MONTH / DATE / YEAR
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell
Executive Director**



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6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area
PSC KY NO. 14
1^s SHEET NO. 45
Hardin County Water District NO. 2 CANCELLING PSC KY NO. 1
SHEET NO.

III. ATTACHMENTS

D. NEW METER TAP INSTALLATION WORK ORDER

**New Meter Tap Installation
Work Order – Front and Back
exhibited on the following pages**

DATE OF ISSUE March 25, 2025
MONTH / DATE / YEAR
DATE EFFECTIVE June 13, 2025
MONTH / DATE / YEAR
ISSUED BY /s/ Shaun Youravich
SIGNATURE OF OFFICER
TITLE General Manager
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



Hardin County Water District No. 2

Meter Tap Application

Applicant Information

KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director

Frances C. Bridwell

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6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



Hardin County Water District No. 2

Meter Tap Application

Administrative Technician

Administrative Technician – GIS/Mapping

KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director

Shide C. Bridwell

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6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



Hardin County Water District No. 2

Meter Tap Application

KENTUCKY
PUBLIC SERVICE COMMISSION

Linda C. Bridwell
Executive Director

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6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



Hardin County Water District No. 2

Meter Tap Application

Customers are responsible for contacting the District at (270) 737-1056 to schedule an on site meeting with a District Representative to place your meter stake. The meter will ONLY be cleared for installation once the meter location has been staked. The finished grade will be where the meter box is flush with the ground. Any alteration of the finished grade after installation will result in charges for repairs to include labor and materials.

This agreement entered into between the user, whose address is stated above, hereinafter called "USER" and Hardin County Water District #2, 1951 W Park Road, Elizabethtown, KY, hereinafter called "SUPPLIER".

Whereas, the USER desires to purchase water from the SUPPLIER, the USER hereby enters into this water user agreement as required by the Tariffs of the SUPPLIER.

Now therefore, in consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed by the parties hereto as follows:

The SUPPLIER shall furnish, subject to the limitations set out in Rules and Regulations as filed with the Public Service Commission, that are now in force or as hereafter amended, such quantity of water as the USER may desire in connection with the property to be served by this agreement.

The USER shall install and maintain at their own expense a service line which shall begin at the meter and extend to the dwelling or place of use. The SUPPLIER shall have exclusive rights to use such cutoff valve and water meter.

REGARDLESS OF WHETHER THE USER IS CONNECTED TO THE SYSTEM, WATER CHARGES TO THE USER WILL COMMENCE ON THE DATE OF METER INSTALLATION.

Construction of water lines to serve the property covered under this agreement depends upon the feasibility, availability of funds for construction and approval of all local, state, and federal agencies having jurisdiction over this type of facility. THE SUPPLIER DOES NOT GUARANTEE WATER SERVICE WILL BE MADE AVAILABLE TO THE USER.

The USER agrees to comply with and be bound by the Rules and Regulations of the SUPPLIER, now in force or as hereafter duly and legally supplemented, amended, or changed. The USER agrees to pay for water at such rates, time and place as shall be determined by the SUPPLIER, and agrees to the imposition of such penalties for noncompliance as are now set out in the SUPPLIER'S Rules and Regulations, or which have been or hereafter be adopted and imposed by the SUPPLIER.

The SUPPLIER shall determine the allocation of water to the USER in the event of a water shortage, and may shut off water to the USER if they allow a connection or extension to be made of their service line for the purpose of supplying water to another party. In the event the total water supply shall be insufficient to meet all the needs of the USER, or in the event there is a shortage of water, the SUPPLIER may pro-rate the water available among the various users, on such basis as is deemed equitable by the GOVERNING BODY, and if at any time the total water supply shall be insufficient to meet all the needs of the users, the SUPPLIER must first satisfy all of the needs of all users for domestic purposes before supplying any water for livestock purposes and must satisfy all the needs of all users for both domestic and livestock purposes before supplying any water for garden purposes.

The USER agrees that no present or future source of water will be connected to any water lines served by the SUPPLIER'S water lines and will disconnect from their present water supply prior to connecting to and switching to the SUPPLIER'S system and shall eliminate present or future cross-contamination in their system.

The failure of the USER to pay water charges duly imposed shall result in the automatic imposition of the following penalties:

1. Nonpayment after the due date of the original bill will result in a penalty of 10% percent of the delinquent account.
2. Nonpayment within twenty days from the mailing date of the original bill will result in termination of service.
3. In the event it becomes necessary for the SUPPLIER to terminate service, a termination fee of \$40.00 will be assessed if service has been terminated.

The USER agrees to grant the SUPPLIER, its successors and assigns a perpetual easement in, over, under, and upon land owned by the USER, with the right to erect, construct, install and lay, an thereafter use, operate, inspect, repair, maintain, replace, and remove water pipeline and appurtenant facilities, together and remove water pipelines and appurtenant f. djoining lands belonging to the USER for the purpose of ingress to and egress from the said lands.

I agree all my existing past due balances may be transferred to my most cu

I agree all my past due balances may be transferred to this account only.

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell
Executive Director**

Linda C. Bridwell

EFFECTIVE

6/13/2025

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)