Come see us at 1951 W Park Road

Hardin County Water District No. 2

Este informe contiene informacion muy importante. Traduzcalo o hable con alguien que lo entienda bien. (Translated: This report contains very important information. Translate or ask someone who understands it very well.)

1951 W Park Rd
Elizabethtown, KY 42701
270-737-1056
www.hcwd2.org

January 1-December 31 of 2021

Did you hear about our move?

After 25 years at our previous location (360 Ring Road), we were busting at the seams! When our community grows, our water utility has no choice but to go with the flow!! Lots of things have changed for our District and that means we have outgrown our office, shop, storage space, parking lots, and warehouse in many ways. But, we are so proud to say that a few things remain the same: our loyal dedicated employees, and of course...our quality water!!

Goals for 2022

- Settle into our new Customer and Operations Facility
- Prepare for growth especially in the Glendale area
- Downtown Tank Renovations and upgrades
- Continue to serve the BEST tasting water!

PROJECT TIMELINE

2016 — Purchased 23 acres with abandoned building at 315 Ring Road

2019 — Initial Design and Evaluation

January 2020 — Contracted with J-E Construction to design and construct a new facility

June 2020 — For Sale: Sub-divided Property and listed 10 acres and building for sale

September 2020 — Sold: Sold 10 acres and building to Dan Powers

October 2020 — Obtained PSC approval and started construction!

June 2021 — Sold: Sold 360 Ring Road to Kentucky Utilities

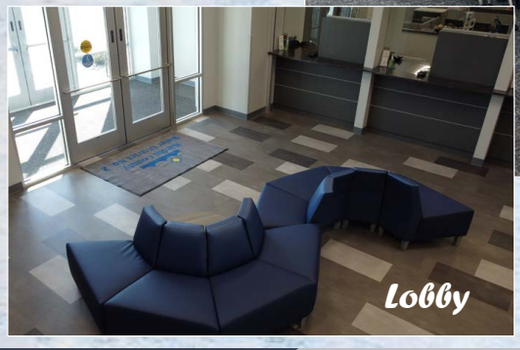
February 2022 — Moved in

Proudly serving the community from our new location!


Drive up


Shop Area


Training Room


Lobby


Board/ Meeting Room

Whats the word with HCWD#2?

Dear Community,
It is with great pride that I present your 2021 Water Quality Report, which details the outstanding quality of your drinking water and reflects the dedication of more than 80 employees who serve you seven days a week and 24 hours a day. Community safety is our first priority, and the 2021 test results presented in this report demonstrate that your drinking water surpassed the water quality standards established by the U.S. Environmental Protection Agency (EPA). In 2021, the employees of HCWD#2 collected more than 2,000 water samples and conducted over 14,000 tests to ensure that high quality water reaches residents and businesses in our service area. Please take this opportunity to learn more about your drinking water and our efforts to protect public health. We are committed to providing you with the best water at the lowest possible price and protecting your drinking water source for generations to come.

Sincerely,
Shaun Youravich
General Manager

Employees

It takes all 80 employees between10 departments to ensure clean drinking water to our community!

Distribution System

We provide water to parts of Hardin, Larue, and Hart County and we have over 1,000 miles of pipeline all over our service area. 3,400 fire hydrants.

Treatment

We have 2 treatment plants that are open 24/7/365 to keep a close watch on the safety of your water.

Customer Service Team

Our front line team includes our service technicians, billing, new accounts, and account receivable department.

About Us

Hardin County Water District No. 2 was formed in 1965 by the Hardin County Fiscal Court. We began with only 900 customers, 90 miles of pipeline, and purchased our water from the City of Elizabethtown. We've steadily grown since our humble beginnings. Our service area is compiled of over 425 square miles, 29,000 customers, and over 1000 miles of pipeline. HCWD#2 operates two treatment plants, our White Mills Treatment Plant and City Springs Water Treatment Plant. Our total treatment capacity is 11.4 million gallons per day (MGD). We also increased our water storage tanks to 14 which hold approximately 7.9 million gallons of fresh, clean water.

2021 Awards

- Our White MIlls Treatment Plant won 2021 Plant of the Year from the KY/TN AWWA Section. They were also recognized for 10 years of consecutive AWOP award!
- John Cruse named Operator of the Year from AWWA
- Trevor Mather named Operator of the Year KWWOA
- BEST Tasting Water from KY/TN Section AWWA

What is a water quality report?

The report is information regarding the contaminants the District tests and monitors for in your water. The District is making this information available so, you the consumer, may have a better understanding of the measures we take to ensure that your water is safe. The District conducts routine water sampling and monitoring, along with an ongoing flushing program to maintain quality water. The District conducts thousands of analyses each year to ensure that we not only meet state and federal standards, but exceed them in all areas of water quality. Detailed information regarding detected contaminants is located within this publication. For a paper copy, please call 270-737-1056.

As you review the test results in the following section, you may find terms and abbreviations with which you are not familiar. Below is a reference guide to help you better understand the terms and abbreviations used in this report.

Definitions

MCL — Maximum Contaminant Level: the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MRDL — Maximum Residual Disinfection Level: the highest level of a disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for control of microbial contaminants.

MCLG — Maximum Contaminant Level Goal: the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety

MRDLG — Maximum Residual Disinfectant Level Goal: the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectant to control microbial contaminants.

TT — Treatment Technique: a required process intended to reduce the level of a contaminant in drinking water.

BDL — Below Detection Levels: Laboratory analysis indicates that the contaminant is not present.

AL — Action Level: the concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

pCi/L — Picouries per liter (pCi/L): A measure of the radioactivity in the water.

Abbreviations

PPM	Parts Per Million
PPB	Parts Per Billion
RAA	Running annual average
LRAA	Locational running annual average
NTU	Nephelometric Turbidity Unit

Where does our water come from?

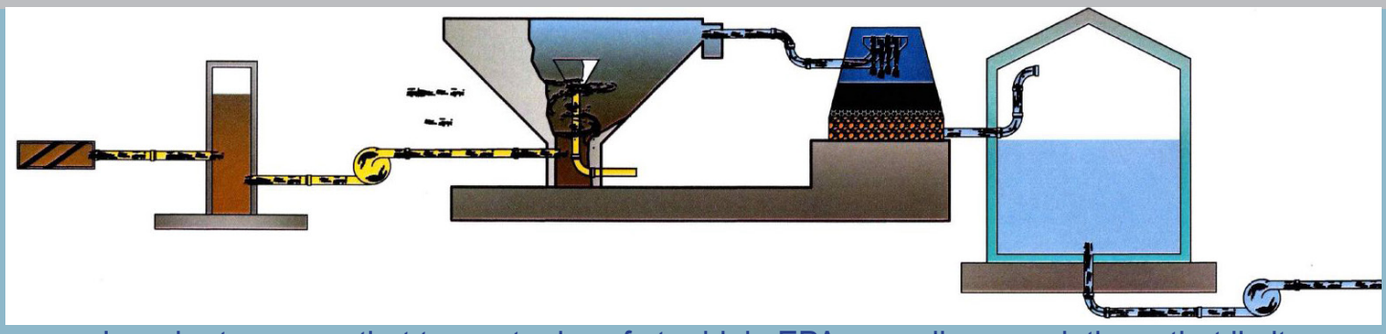
Hardin County Water District No. 2 has realized the susceptibility of contamination for the sources and has developed Source Water Action Plans (SWAP), which include an analysis of susceptibility of water supply to contamination. The plans have been approved by the DOW and are available for inspection at Hardin County Water District No. 2's Customer Service and Operations Facility is located at 1951 W Park Road.

Areas recognized as high concern consist of bridges, culverts, row crops, and major highways. The possibility for a potential chemical spill, or hazardous material accidentally spilling into the water source due to a vehicle accident or runoff from nearby row crops, creates a susceptibility ranking of high.

Although there are areas of high concern, the susceptibility analysis indicates that the overall susceptibility to contamination is generally moderate.

For more information about the Source Water Action Plan or how you can help to protect our water supply, contact our office at (270) 737-1056.

Water is supplied to your home through a network of pipes that originate from one or a combination of two water treatment plants; White Mills and City Springs. We are proud to have connection with Louisville Water that allows us an additional supply. The source of water for the City Springs plant is a combination of surface and groundwater from the Old City Spring, Gaither Spring (Dyer Spring), and four wells, all located in Elizabethtown. The White Mills plant utilizes surface water from the Nolin River at White Mills. LWC treats surface water from the Ohio River.



In order to ensure that tap water is safe to drink, EPA prescribes regulations, that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide that same protection for public health.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and in some cases radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

The data in this report, unless otherwise noted, is from January 1 - December 31 of 2021 and is the most recent testing done in accordance with administrative regulation in 401 KAR Chapter 8. As authorized and approved by EPA, the State has reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data in this table, though representative, may be more than one year old. Unless otherwise noted, the report level is the highest level detected.

REGULATED SUBSTANCES - TREATMENT PLANTS

WHITE MILLS TREATMENT PLANT

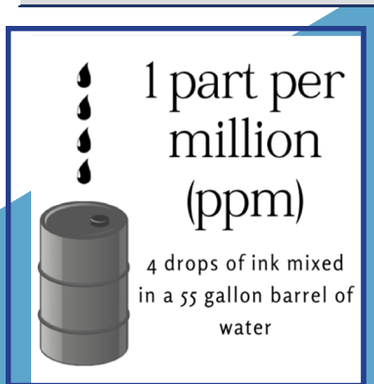
Substances (units)	MCL	MCLG	Range of Detections	Highest Level Detected	Compliance Achieved	Likely source of contamination
INORGANIC						
Barium (ppm)	2	2	one measure	0.031	YES	Drilling waste, metal refineries, erosion of natural deposits.
Fluoride (ppm)	4	4	one measure	0.56	YES	Water additive which promotes strong teeth.
Nitrate (ppm)	10	10	one measure	2.78	YES	Runoff from fertilizer use, leaching from septic tanks, erosion of natural deposits.
Nitrite (ppm)	1	1	one measure	0.2	YES	Runoff from fertilizer use, leaching from septic tanks, erosion of natural deposits.
Turbidity (NTU)	TT 100% ≤ 1.0 and 95% ≤ 0.3	n/a	0.02 - 0.03	0.03 100% ≤ 0.3	YES	Soil runoff
SYNTHETIC ORGANIC						
Atrazine (ppb)	3	3	BDL - 0.27	0.27	YES	Runoff from herbicides used on row crops.
ORGANIC						
Total Organic Carbon (Removal Ratio)	TT(≥ 1.00)	n/a	1.67 - 4.30 Monthly Ratios	Lowest RAA 2.55	YES	Naturally present in the environment.

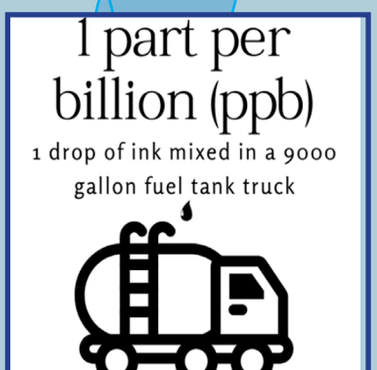
Monthly ratio is the % TOC removal achieved to the % TOC removal required. Compliance with the treatment technique (TT) is based on a running annual average (RAA) of the monthly ratios. A minimum annual average ration of 1.00 is required.

CITY SPRINGS TREATMENT PLANT

Substances (units)	MCL	MCLG	Range of Detections	Highest Level Detected	Compliance Achieved	Likely source of contamination
INORGANIC						
Fluoride (ppm)	4	4	one measure	0.61	YES	Water additive which promotes strong teeth.
Barium (ppm)	2	2	one measure	0.036	YES	Drilling waste, metal refineries, erosion of natural deposits.
Nitrate (ppm)	10	10	one measure	1.38	YES	Runoff from fertilizer use, leaching from septic tanks, erosion of natural deposits.
Nitrite (ppm)	1	1	one measure	0.2	YES	Runoff from fertilizer use, leaching from septic tanks, erosion of natural deposits.
Turbidity (NTU)	TT 100% ≤ 1.0 and 95% ≤ 0.3	n/a	0.03 - 0.04	0.04 100% ≤ 0.3	YES	Soil runoff
ORGANIC						
Total Organic Carbon (Removal Ratio)	TT(≥ 1.00)	n/a	1.0 - 2.56 Monthly Ratios	Lowest RAA 1.26	YES	Naturally present in the environment.

Monthly ratio is the % TOC removal achieved to the % TOC removal required. Compliance with the treatment technique (TT) is based on a running annual average (RAA) of the monthly ratios. A minimum annual average ration of 1.00 is required.





LOUISVILLE WATER CRESCENT HILL FILTER PLANT						
Substances (units)	MCL	MCLG	Range of Detections	Highest Level Detected	Compliance Achieved	Likely source of contamination
INORGANIC						
Fluoride (ppm)	4	4	one measure	0.7	YES	Water additive which promotes strong teeth.
Nitrate (ppm)	10	10	0.6 - 1.4	1.4	YES	Runoff from fertilizer use, leaching from septic tanks, erosion of natural deposits.
Nitrite (ppm)	1	1	BDL - 0.011	0.011	YES	Runoff from fertilizer use, leaching from septic tanks, erosion of natural deposits.
Turbidity (NTU)	**TT 100%** ≤ 1.0 *and* 95% ≤ 0.3	n/a	0.03 - 0.09	0.09 100% ≤ 0.3	YES	Soil runoff
ORGANIC						
2,4-D (ppb)	70	70	BDL - 0.29	0.29	YES	Runoff from herbicide used on row crops.
Total Organic Carbon (Removal Ratio)	TT (≥ 1.00)	n/a	0.72 - 2.04	Lowest RAA Removal Ratio 1.36	YES	Naturally present in the environment.
Monthly ratio is the % TOC removal achieved to the % TOC removal required. Compliance with the treatment technique (TT) is based on a running annual average (RAA) of the monthly ratios. A minimum annual average ration of 1.00 is required.						

Come by and visit our water treatment plants!

Our City Springs Treatment Plant

- *Currently provides up to 3.3 million gallons of water per day*
- *Is supplied with raw water from a natural spring as well as nearby groundwater wells*

Our White Mills Treatment Plant

- *Currently provides up to 8.1 million gallons of water per day*
- *Is supplied with raw water from our local Nolin River*

To schedule a free tour for your students or class, call (270) 737-1056.

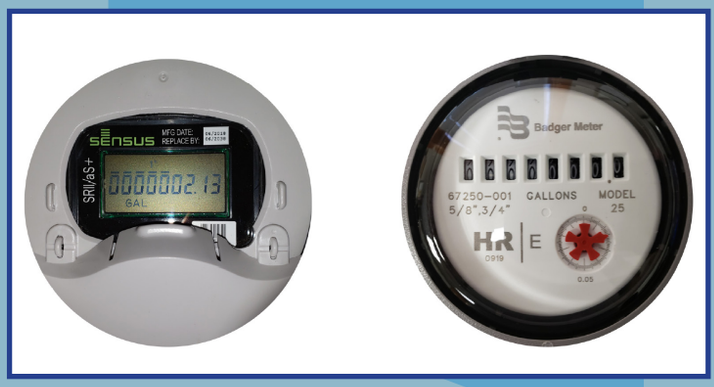
REGULATED SUBSTANCES - DISTRIBUTION SYSTEM								
			Hardin County Water District No. 2		*Louisville Water Company*			
Substances (units)	MCL	MCLG	Range of Detections	Highest Level Detected	Range of Detections	Highest Level Detected	Compliance Achieved	Likely source of contamination
Total Trihalomethanes (ppb) (Stage 2 DBPR)	80	n/a	4.0 - 55.0	34 (LRAA)	11.5 - 52.0	33.7 (LRAA)	YES	Byproduct of drinking water disinfection
Haloacetic Acids (ppb) (Stage 2 DBPR)	60	n/a	2.0 - 61.0	35 (LRAA)	4.3 - 49.0	29.1 (LRAA)	YES	Byproduct of drinking water disinfection
Chloramines (ppm)	MRDL = 4	MRDLG=4	0.6 - 4.0	2.94 (RAA)	1.52 - 3.60	2.62 (RAA)	YES	Water additives used to control microbes
Total Coliform Bacteria (% positive)	5%	0	N/A	2.50%	N/A	N/A	YES	Naturally present in the environment

REGULATED SUBSTANCES - AT CUSTOMERS TAP						
Substances (units)	AL	MCLG	Range of Detections	90th Percentile	Compliance Achieved	Likely source of contamination
Copper (ppm) 0 samples exceeded AL	**AL 90%** ≤ 1.3	1.3	0.004 - 0.191	0.067	YES	Corrosion of household plumbing systems
Lead (ppb) 0 samples exceeded AL	**AL 90%** ≤ 15	0	2.0 - 15.0	2	YES	Corrosion of household plumbing systems
Lead and copper results are from 2021 and the most recent required testing done in accordance with the regulation.						
Notice of Violation The below statement concerning lead is mandatory language required by EPA. In 2021 Hardin County Water District No. 2 received a Notice of Violation for failing to print the complete statement in the 2021 Consumer Confidence Report.						

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Hardin County Water District No. 2 is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your drinking water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at https://www.epa.gov/safewater/lead.

365 days a year, samples of our source water, treated, and finished water is tested in our state of the art laboratories to ensure the highest quality, safe, and reliable water for our community!

How can I read my meter?



Your meter box is most likely located in your front yard near the road. To access the meter, simply lift the small reading lid or gently remove the entire lid. Most meters will have a wire attached to them; be careful not to damage the wire. The meter will read like the odometer in your car. For billing purposes we read your meter in 100 gallon increments, but when checking for a leak, you may need to read additional numbers.

We use two types of registers, digital and analog. To read your meter, read the numbers from left to right. In the example on the next page, the meter reads 00000213. For billing purposes, it would read 213 to round to the nearest 100 gallons. Should the odometer numbers be in between numbers, use the lower of the two numbers. The red circle or dark color triangle is called the leak indicator. Even with very low flows, the leak indicator will be moving anytime water is passing through the meter. The number to the far right is a tenth of a gallon or a fixed zero. Should you have any questions or need further assistance, please visit our website and check out our video gallery.

Digital meters look blank when you first open them. To activate the reading:

1.Open the meter lid.
2.Shut the meter lid.
3.Open the meter lid again.

The digital reading will now appear. To see if water is flowing through the meter:

1.Activate the digital reading by using the steps above.
2. Write down the reading.
3. Shut the meter lid and wait a few minutes.
4. Open the meter lid.
5.Compare the digital reading to the reading you wrote down. If the reading has changed, that is an indication water went through the meter.

Visit https://www.hcwd2.org/video-gallery/ for a step by step video on how to read your meter!

A Message for Vulnerable Populations

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Crytosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791). For more information about your drinking water please call our Customer Service Department at (270) 737-1056.

Containments that may be present in source water include:

◊ **Microbial Contaminants**. Such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

◊ **Inorganic Contaminants.** Such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining or farming.

◊ **Pesticides and Herbicides.** Which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

◊ **Organic Chemical Contaminants.** Including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

◊ **Radioactive Contaminants.** Which can be naturally occurring or be the result of oil and gas production and mining activities.

Follow us on social!

We ♥ our community!

Check out our payment options!

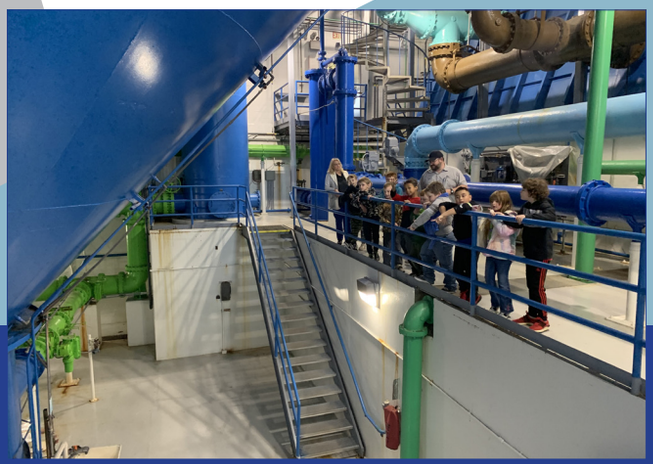
Online:
https://hcwd2.authoritypay.com/site/login

By Phone (Visa/MasterCard/Discover):
270-737-1056

Payments By Mail:
P.O. Box 645854
Pittsburgh, PA 15264-5256

Correspondence:
P.O. Box 970
1951 W Park Rd
Elizabethtown, KY 42702

Pre-Authorized Payment:
Contact our office to have your payment automatically deducted from your savings account, checking account or credit card.



The District Board of Commissioners meet on the third Tuesday of each month at 4:00 pm. The meetings are held at our Customer Service Center located at 1951 W Park Road. Please feel free to participate in these meetings.